



**P.O. Box 937
155 Freedom Rd.
Painesville, Ohio 44077
Phone: 440-347-3891
Fax: 440-347-3897
Email: leocu@leocu.org**

NOTE FROM CEO AND BOARD OF DIRECTORS

April 26, 2024

Update from L.E.O. Credit Union

The investigation into the events that occurred in November are still ongoing. At this time there has been no effect to L.E.O. Credit Union's services since systems were restored in early December. Periodic updates from Fed Comp have revealed no membership information being accessed.

Once we receive the next update from Fed Comp, we will update our website.

Sincerely

Jared/CEO, Board of Directors and Audit committee

March 1, 2024

Update from L.E.O. Credit Union

The investigation into the events that occurred in November are still being completed at this time. There has been no effect on L.E.O. Credit Unions services since we came back online in early December. Periodic updates from Fed Comp have revealed no membership information being accessed.

Once we receive the next update from Fed Comp, we will update the website.

Sincerely

Jared/CEO, Board of Directors and Audit Committee

To our valued members,

As you may or may not be aware, there was a recent ransomware attack on November 26, 2023, that targeted the computer operating system, Trellance. As a result, 59 credit unions across the United States were impacted. It has been brought to our attention by our Data Processor - Fed Comp Inc. that they utilize this operating system and as a result, we were one of the credit unions impacted by the attack. The impact of this attack and a full picture of the information gathered is still unknown but both Trellance and Fed Comp Inc. are cooperating with local and US authorities. Fed Comp Inc. has also hired a private cyber investigation company to investigate the incident and will communicate with L.E.O. Credit Union as information becomes available.

Because of this incident and in order to limit any information gathered, L.E.O. Credit Union's systems were down for two weeks, November 27th through December 7th. Since this time, L.E.O. Credit Union has navigated to a new cloud environment that is much more secure and has allowed us to resume normal business operations at both branches.

L.E.O. Credit Union wants to ensure all members that their money here at L.E.O. Credit Union is protected and all accounts are insured by the NCUA. Safety of our members finances is and will remain a top priority for L.E.O. Credit Union.

As a best practice, we encourage all members to please monitor your credit reports for any suspicious activity. As additional information becomes available, we will continue to update our member base. Please follow this link to Transunion for best steps on monitoring credit.
WWW.TRANSUNION.COM

All of us here at L.E.O. Credit Union want to thank every member for their support and continued trust in the credit union. If you have any questions or concerns during this time, we encourage you to reach out to one of our branches for more information.

Sincerely

Jared/CEO, Board of Directors and Audit Committee

December 22, 2023